

RULE NO. 16

SERVICE CONNECTIONS AND FACILITIES ON CUSTOMER'S PREMISES

A. METER INSTALLATIONS AND MISCELLANEOUS SERVICE EQUIPMENT ON CUSTOMER'S PREMISES.

1. Meter Installations.

- a. Location. All Meters installed by the Utility shall be installed at some convenient place, approved by the Utility, upon the Customer's Premises and so placed as to be at all times accessible for inspection, reading, and testing.

The Customer shall, at the Customer's own expense, provide a new and approved location for the Meter or Meters in order to comply with the foregoing whenever the existing Meter or Meters becomes inaccessible for inspection, reading, or testing.

- b. Separate Meters Required. Each Single-Family Dwelling or Accommodation within a residential multifamily accommodation will be separately metered by the Utility for new installations on and after June 1, 1979, except where a commitment for installation of other than separate metering has been made by the Utility to the owner/developer prior to such date. However, if said commitment has not been exercised within an ensuing period of twelve months, separate metering of electric service for each residential unit is required.
- c. Multiple-Occupancy Buildings. In all buildings in which Meters are required to be installed for various floors or groups of rooms in order to measure separately the electrical energy supplied to each of several Customers, all Meters shall be located at one central point or as otherwise specified by the Utility. Each Meter position shall be clearly marked, by the building owner, to indicate the particular location supplied by it.
- d. Master Meters. A master Meter will be furnished and installed by the Utility, except as provided in Section A.1.b. above, upon application by the owner or lessee of any residential building where the floors (or portions thereof) or rooms or groups of rooms are rented separately and where electric energy is to be metered and resold by said owner or lessee to the individual tenants as provided in Rule No. 18. In such cases, the said owner or lessee shall furnish, install, maintain, and test the submeters at the owner or lessee's expense.
- e. Sealing of Meters. All Utility Meters will be sealed by the Utility, and no such seal shall be tampered with or broken except by a representative of the Utility authorized to do so.

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- A. METER INSTALLATION AND MISCELLANEOUS SERVICE EQUIPMENT ON CUSTOMER'S PREMISES (Continued)
- f. The City will furnish Meters adequate to measure the energy consumption and/or demand, as specified in the Tariff Schedules or as determined by the Public Utilities General Manager. The type and location of such Meters shall conform to the Utility's requirements and specifications. The Customer shall provide space and access acceptable to the Utility for the required metering installation.
2. Miscellaneous Service Equipment
- a. Equipment Furnished by Customer. All service switches, fuses, Meter sockets, instrument transformer housings, switchboard Meter test busses and similar devices, irrespective of voltage, required in connection with service and Meter installation on Customer's Premises, shall be furnished, installed, and maintained by the Customer in accordance with the Utility's requirements. Detailed information will be furnished by the Utility on request.
 - b. Equipment Furnished by Utility. The Utility will furnish and install the necessary instrument transformers, test facilities (except switchboard Meter test busses), and Meters. Also, the Utility will furnish the metering enclosures when it deems it necessary to locate metering equipment at a point that is not accessible to the Customer.

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B. SERVICE CONNECTIONS

1. Overhead Services.

- a. **Service Drops.** Upon a bona fide Application for service, and where the Utility's distribution equipment is located on the Customer's Premises, or on a street, highway, lane, alley, road, or private easement immediately contiguous thereto, the Utility will furnish and install Service Wires from its pole to the Customer's first permanent support, provided such support is of a type, and is so located that such Service Wires may be installed to the Point of Delivery approved by the Utility in accordance with good engineering practice, and in compliance with the Department's standards and all applicable laws, ordinances, rules and regulations, including those governing clearances and points of attachments.
- b. **Impaired Clearance.** Whenever any of the clearances required by the applicable laws, ordinances, rules, or regulations of public authorities from the service drops to the ground or any object become impaired by reason of any changes made by the owner or tenant of the Premises, the Customer shall, at the Customer's own expense, provide a new and approved support, in a location approved by the Utility, for the termination of the Utility's existing service drop wires and shall also provide all service entrance conductors and equipment necessitated by the change of location.
- c. **Service Entrance Conductors.** For each overhead service connection, the Customer shall furnish at the Customer's expense a set of service entrance conductors which shall extend from the Point of Delivery at the point of termination of the Utility's service drop on the Customer's support to the Customer's Meter switch. Such service entrance conductors shall be of a type and be in an enclosure which meets with the approval of the Utility and City Planning Department Building-Inspector.
- d. **Service Wires Over Swimming Pools.** For Service Wires directly crossing over existing outdoor Swimming Pools, the Utility will relocate the Service Wires to the Point of Delivery as approved by the Utility when requested by the Customer. The Utility will perform the Service Wire relocation at its expense, provided that no utility poles, transformers, or other electrical equipment, except for Service Wires are required to be newly installed.

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B. SERVICE CONNECTIONS (Continued)

2. Underground Service Connections

- a. Any Customer desiring Service Wires to be installed underground shall furnish, install, and maintain, at the Customer's expense, supporting structures including vaults, equipment pads, pull boxes, and conduits, as designated by the Utility on which the Service Connection is to be made. The supporting structures from the Utility's supply lines to the Point of Delivery, as determined by the Utility, shall be conveyed and shall thereafter be owned and maintained by the Utility upon its acceptance. The supporting structures from the Point of Delivery to the Customer's equipment shall be owned and maintained by the Customer. Customers shall provide 48-hour notice prior to performing any planned maintenance or other work that requires Utility-provided access to Customer equipment and materials.
- b. The electrical equipment and materials to be furnished, installed, and maintained by the Customer from the Point of Delivery to the Customer's equipment shall be determined by the Utility. Customers shall provide 48-hour notice prior to performing any planned maintenance or other work that requires Utility-provided access to Customer equipment and materials.
- c. The Customer shall pay the cost of installing electrical equipment and materials required to provide the Service Connection from the Utility's supply lines to the Point of Delivery, as determined by the Utility, and the Utility will thereafter own and maintain the electrical equipment and materials.
- d. Where the Customer desires total underground facilities, the Customer shall pay, prior to the Meter set, a nonrefundable sum as determined by the Utility, in accordance with Rule No. 24.

3. Number of Services to be Installed

- a. The City will not install more than one service for any one building or group of buildings on a single Premises, except as separate services may be installed for a separate building or for groups of buildings, where necessary for the operating convenience of the City, or for different uses, such as for different Rate Schedules, as determined by the Utility.
- b. Customers planning to reconfigure the number of services shall at a minimum (i) obtain a building permit from the City Planning Department, and (ii) obtain a service plan from the Utility pertaining to the electrical reconfiguration, as necessary.

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C. ELECTRICAL EQUIPMENT INSTALLATION ON CUSTOMER'S PREMISES

1. In cases where the Utility requires installing transformers, other electrical equipment, or wires on Customer's Premises in order to provide service, the Customer shall provide adequate space and furnish applicable easements.
 - a. Where the Customer has provided a fireproof room or vault, in which Utility-owned electrical equipment may be installed, the Utility will provide the specifications and requirements, and complete the installation at the Customer's expense.
 - b. Where the Customer has furnished and installed supporting structures in a location approved by the Utility, the Customer shall also furnish, install, and maintain, at the Customer's expense, all electrical equipment and materials necessary to receive service from the Point of Delivery to the Customer's equipment.
 - c. The Utility reserves the right to specify the type of transformer installation to be used. Each typical installation shall include, where necessary, facilities for one standard transformation.

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D. CONNECTION OF CUSTOMER'S SERVICE TO UTILITY EQUIPMENT

Only duly authorized employees of the Utility, or contractors who have been qualified by the Utility to perform work on high voltage equipment, are allowed to connect the Customer's service or to disconnect the same from the Utility's equipment.

E. OWNERSHIP AND MAINTENANCE OF FACILITIES

1. All supporting structures and electrical equipment from the Utility's supply lines to the Point of Delivery for the purpose of delivering electric energy to the Customer shall be the property of the Utility, and may be repaired or replaced by the Utility at any time, and removed at the termination of service, and may also be used to supply other Customers whether or not on the same Premises, provided the proper rights of way have been obtained.
2. No rent or other charge whatsoever shall be made against the Utility for placing or maintaining such facilities upon the Customer's Premises. The Customer shall exercise reasonable care to prevent the facilities of the Utility upon said Premises from being damaged or destroyed, and shall refrain from relocating or otherwise interfering with same and, in case any defect therein shall be discovered, shall promptly notify the Utility thereof.

F. CUSTOMER RESPONSIBILITY FOR OWN EQUIPMENT

1. The Customer shall, at the Customer's own sole risk and expense, furnish, install, inspect and keep in good and safe condition all of the Customer's supporting structures, electrical panel, electrical wires, machinery, and apparatus of any kind of character which may be required from the Point of Delivery to the Customer's equipment for (1) receiving electric energy from the supply lines of the Utility regardless of the location of the transformers, Meters, or other equipment of the Utility; and (2) applying and utilizing such energy, including all necessary protective devices and suitable housing thereof.
2. The Utility shall not be responsible for any loss or damage occasioned or caused by the negligence, want of proper care, or wrongful act of the Customer or of any of the Customer's agents, employees, or licensees on the part of the Customer in installing, maintaining, using, operating, or interfering with any such electrical wires, machinery, or apparatus.

G. RIGHT OF ACCESS

1. The Utility shall, at all times, have the right of ingress to and egress from a Customer's Premises at all reasonable hours for any purposes reasonably connected with the furnishing of electric energy and the exercise of any and all rights secured to it by law or the Rules.
2. The Utility shall require that each Customer furnish the Utility, at the expense of the Customer and in the appropriate quantity as specified by the Utility, with the appropriate devices to gain access to a Customer's Premises by way of keys, gate opener/clickers or a personal escort.
3. The Utility may charge a Rescheduled Meter Read Charge if the Utility cannot gain access to the Customer's metering equipment on the scheduled read date. Rule No. 23 contains the above referenced charges.
4. If a Customer installs an automated Meter after being assessed a Rescheduled Meter Read Charge for the Utility's inability to previously access Customer's Premises, the Utility may, at its discretion, reimburse the fee.