

**RULE NO. 2**

**DESCRIPTION OF SERVICE**

**A. QUANTITIES**

1. The Utility will endeavor to supply Potable Water dependably and safely in adequate quantities to meet the reasonable needs and requirements of Customers.
2. The Utility will endeavor to supply Recycled Water when such Recycled Water becomes available and is feasible at the Utility's determination.

**B. PRESSURES**

1. The Utility will generally maintain minimum operating pressures at the Service Connection of not less than twenty-five pounds per square inch (25 psi). Pressures may be lower at times of maximum demands, or because of unusual topography or other special conditions.
2. The Utility will generally maintain maximum operating pressures at the Service Connection of not more than one hundred seventy-five pounds per square inch (175 psi). Pressures may be higher at times of minimum demands, or because of unusual topography or other special conditions.
3. If it is deemed appropriate to either increase or decrease a Customer's on-site pressure, it shall be the responsibility of the developer or Customer to install and maintain any booster pumps, pressure regulators, relief valves, and such other equipment or facilities required by the Utility. The Utility will provide a recommendation as to such requirements to the Planning Department who has full authority to require such installations.

**C. METHOD OF MEASURING SERVICE**

All Customer water use will be based on metered volume usage except as provided in these Rates, Rules and Regulations.

**D. ADDED FACILITIES**

Added Facilities are considered to be existing, upgraded, or new services or facilities installed and/or used by the Utility at an Applicant's request, except in the instance of a School Applicant who shall install, own, maintain, and/or use the Added Facilities, in addition to the standard facilities, which the Utility would normally install or use, and which represent additional costs to the Utility over normally installed facilities. Added Facilities may include, but are not limited to, those facilities necessary to supply quality, pressure, data monitoring services, or other non-standard services or facilities. Except where provided by Rate Schedule, authorization for or installation of Added Facilities will be made, provided the type of Added Facilities requested is acceptable to the Utility and the Utility agrees to the installation of the Added Facilities, under the following conditions:

1. The Applicant for Added Facilities is also an Applicant for Permanent Service or is a Customer for Permanent Service at the same location.
2. Prior to the Utility authorizing, in the instance of a School Applicant, or installing Added Facilities, the Applicant shall agree to pay for the Added Facilities in the amount determined by the Utility based upon the applicable costs of the services or facilities and, where applicable, ongoing maintenance. At its option, the Utility may finance the Added Facilities when these facilities require capital outlay for water utility equipment or, in the instances of a School Applicant, when D.4 applies, subject to a creditworthiness evaluation. The amount financed by the Utility shall not exceed, on a per project basis, the Applicant's cumulative annual water bill for all accounts over the duration of the repayment schedule for the capital outlay for water utility equipment, and the Applicant shall be responsible for the associated financing costs as set forth in an Added Facilities worksheet mutually agreed to by the Applicant and the General Manager. The Utility may include the Added Facilities charges on the Applicant's Customer bill.

(Continued)

**RULE NO. 2**

**DESCRIPTION OF SERVICE**

D. ADDED FACILITIES (Continued)

3. In the event that the Added Facilities are no longer requested by the Applicant, the Utility may charge the Applicant the balance owed on the cost of installed Added Facilities, less the estimated salvage value of equipment removed, if any.
4. The Utility may provide upfront capital funding assistance to a School Customer, as set forth in an Added Facilities worksheet mutually agreed to by the Applicant and the General Manager, to be used to pay for water facility upgrades under the following conditions: (1) the upgrades are determined by the Utility to meet reliability, sustainability, or efficiency program parameters and are within budget allocations; (2) the repayment duration shall not exceed the estimated useful life of the upgrades; (3) the Applicant shall have documented site control of the facility where the upgrade is to be made; and (4) that facility shall be within the Utility's service territory.