

**RULE NO. 21**

**RESIDENTIAL CUSTOMER ADVANCED METER OPT OUT OPTION**

A. GENERAL

The Utility is deploying an advanced metering infrastructure within its Service Area that includes Advanced Water Meters. This Rule sets forth the terms and conditions for the residential Customer Advanced Water Meter opt out option.

B. TERMS OF ADVANCED METER OPT OUT OPTION

In addition to this Rule No. 21, Advanced Water Meters shall be governed by the Meter provisions within these Water Rates, Rules and Regulations, including, but not limited to, Rule Nos. 2, 16, and 17. Customers are required to provide the necessary accessible location and Customer-owned equipment for the Utility to install an Advanced Water Meter. Notwithstanding the foregoing, a Customer may refuse the installation of an Advanced Water Meter if the Customer (i) is a residential Customer and (ii) has refused such installation in accordance with the procedures set forth in Section B.1 below.

1. Prior to the installation of an Advanced Water Meter for any account of a residential Customer, the Utility shall provide the residential Customer with written notice (Utility Notice) of (i) the Utility's intent to install an Advanced Water Meter; (ii) the approximate date of installation; and (iii) the residential Customer's option to refuse the installation of an Advanced Water Meter. If a residential Customer desires to exercise the option to refuse the installation of an Advanced Water Meter, the residential Customer shall notify the Utility and, upon receipt of that notification, the Utility will not install an Advanced Water Meter at the location described in the applicable Utility Notice.
2. A residential Customer who refuses the installation of an Advanced Water Meter in compliance with Section B.1 above, shall be referred to hereinafter as a Non-Participating Customer. Non-Participating Customers shall not be able to participate in programs and services that require Advanced Water Meter features and/or data until such time that they elect to authorize the installation of an Advanced Water Meter, and shall be required to provide full access to their property for Meter reading activities.
3. Notwithstanding anything to the contrary within this Rule No. 21, the Utility reserves the right to install Advanced Water Meters when the Utility determines that (i) a Non-Participating Customer, after proper notifications, has not kept his/her account in good standing, requiring disconnection of Service; (ii) there is a history of tampering or manipulation of Meters at the Customer location; or (iii) it is difficult to access the Meter for any reason.

ISSUED BY:  
Dukku Lee  
General Manager

Effective: 03-01-20 by Resolution No.: 2020-020  
Superseding Resolution No.: N/A

Dated: 02-11-20  
Dated: N/A