



“Senior Wheels” Policy & Procedures

VOUCHERS MAY NOT BE USED FOR MEDICAL APPOINTMENTS!

Service is available to grocery stores, merchants, pharmacies, beauty salons, libraries, Downtown Community Center, any local merchants within a 5-mile radius of your home within Anaheim!

- *Must be an Anaheim resident.
- *Must be 60+ years of age.
- *Must have proper identification when purchasing vouchers.
- *Vouchers can only be purchased Monday – Friday 9:00 am – 3:00 pm at:
 - Brookhurst Community Center
 - Downtown Community Center
 - East Anaheim Community Center
- *No cash transactions accepted on the bus.
- *No tipping drivers.
- *Vouchers not for resale.
- *Vouchers non-transferable.
- *Vouchers are non-refundable.
- *Vouchers have no expiration date.
- *No replacement vouchers will be issued if lost or stolen.
- * **Passengers must carry their own bags, and are limited to what they can carry.**



After purchasing vouchers an appointment can be made by calling Western Transit (714) 535-7171 at least 48 hours in advance to schedule service.

Cancellations or rescheduling of service must be made at least 24 hours in advance. No shows will be charged.

**Hours of operation (According to availability):
Monday – Thursday 9:30am – 12:30pm & 3-4:45pm.
Fridays –all day service is available 9am-4pm**

**All times subject to change. Rides are based on availability.
Sponsored by: City of Anaheim, OCTA, and The Office on Aging**