

**CITY OF ANAHEIM
DISABILITY & CIVIL RIGHTS PROGRAMS
POLICY AND PROCEDURES**

ACCESSIBILITY

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 (ADA), and ADA Amendments Act of 2008, the City of Anaheim (City) does not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

The City of Anaheim under Title VI of the Civil Rights Act of 1964 as amended in 1972, 1978, and 1992, shall not, on the ground of race, color, or national origin, exclude any person from participation in, deny any person the benefits of, or subject any person to discrimination under any program or activity receiving Federal financial assistance.

PURPOSE

The City of Anaheim is committed to ensuring that people with disabilities are able to take part in, and benefit from, the whole range of public programs, services, and activities offered by the City. Further, the City is committed to ensuring that people served shall not be denied the benefits of, or be subjected to discriminate on the basis of race, color, sex, age, disability, or national origin. The City continues to modify its facilities, programs, policies, or practices, as necessary to ensure such access is provided.

Title II of the Americans with Disabilities Act and Title VI of the Civil Rights Act of 1964 requires that public entities adopt and publish grievance procedures to assure the prompt and equitable resolution of complaints. The purpose of the grievance procedure is to resolve as promptly as possible any problems, complaints, or conflicts related to the City's compliance without the need for the complainant to resort to other remedies available under the law.

ALTERNATE FORMAT

Any person who requires a disability-related modification or accommodation, including auxiliary aids or services, in order to participate in the public meeting may request, at least 72 hours, in advance such modification, accommodation, aid or service by contacting the department or program. Click on [Department Liaison](#) list to select the appropriate department to make your request. To enable us to respond in a manner that will be of most help to you, please indicate the nature of the accessibility need, your preferred format (electronic format, large print, etc.) the web address to send or respond to regarding the requested material, and your full contact information so we can reach you if questions arise while fulfilling your request.

[Documents Link to:](#)

[Notice](#)

Title VI is a Law

[List of City of Anaheim Department Liaisons](#)

[Grievance Policy and Procedure](#)

[Grievance Form](#)

[Updated Transition Plan](#)

- [Contact Us](#)

Additional Useful Links:

[Anaheim Fire Department Disaster Preparedness – People with Disabilities Guide](#)

[Anaheim Community Services – Child, Youth, and Family Services Resource Directory](#)

[California Relay Service](#)

[Etiquette for Communicating with People with Disabilities](#)

[TIPS Guide for First Responders](#)

[Limited English Proficiency](#)

[Tips for Working with an Interpreter](#)

[Over the Phone Interpretation](#)

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