

RULE NO. 9

RENDERING AND PAYMENT OF BILLS

A. RENDERING OF BILLS

1. Billing Period. Bills for electric service will be rendered bimonthly, monthly or as otherwise provided in the tariff schedules.
2. Metered Service.
 - a. Bills for metered service will be based on meter registrations. Meters will be read as required for the preparation of regular bills, opening bills and closing bills.
 - b. If, because of unusual conditions or for reasons beyond its control, the Utility is unable to read the meter on the scheduled reading date, the Utility may bill the customer/those deriving the benefit of service for estimated consumption during the billing period, and make any necessary corrections when a reading is obtained. Estimated consumption for this purpose will be calculated considering the customer's prior usage, the Utility's experience with other customers of the same class in that area, and the general characteristics of the customer's operations. Adjustments for any underestimation or overestimation of a customer's consumption will be reflected on the first regularly scheduled bill rendered and based on an actual reading following any periods when estimation was required. When a service start date can be reliably estimated, the undercharge can be computed back to that date, exclusive of Rule #17. Access to the meter, sufficient to permit its being read shall be provided by the customer as a prerequisite to the Utility making any adjustment of consumption billed on an estimated bases.
3. Unmetered Service.

A flat rate may be applied upon request (in writing) where the applicant for service has a fixed connected load to be operated over a fixed number of hours during a billing period, and where the following conditions are met:

 - a. Provision has been made to prevent any additional consumption on the service.
 - b. The point of interconnection of the service is approved by the Utility.
 - c. Such service may be supplied under any appropriate rate schedule at the Utility's operating convenience and all conditions of the rate schedule shall apply, including the Power Cost Adjustment/Rate Stabilization Account.
4. Pro rata Computation.

All bills for electric service rendered will be computed in accordance with the applicable thirty-day rate schedule, but the size of the energy blocks and the amount of the customer, service, demand or minimum charge, specified therein, will be prorated on the basis of the ratio of the number of days service has been rendered to the number of days in an average month of thirty days.

(Continued)

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B. READINGS OF SEPARATE METERS NOT COMBINED

For the purpose of billing, each meter upon the customer's premises will be considered separately, and the readings of two or more meters will not be combined, except as follows:

1. Where combinations of meter readings are specifically provided for in the tariff schedules.
2. Where the Utility's operating convenience requires the use of more than one meter.

C. PAYMENT OF BILLS

1. All bills are due upon receipt. Payment shall be made at the City of Anaheim, Division of Collections, or as determined by the General Manager.
2. Bills for connection or reconnection of service and payments for deposits or to reinstate deposits as required under the rules of the Utility shall be paid before service will be connected or reconnected, or as determined by the General Manager.
3. Customers applying to receive their electric power and ancillary services from an Energy Service Provider (ESP), will be required to pay the Utility past due charges prior to processing of their application.
4. Customers receiving their electric power and ancillary services from an ESP and wishing to reinstate the Utility as their service provider, will be required to pay all the Utility past due charges prior to processing of their application.

D. RETURNED CHECK CHARGE

The Utility may require payment of a returned check charge equal to that permitted under the City of Anaheim Municipal code for any check or other negotiable instrument returned from the bank unpaid.

E. FUND VERIFICATION FEE

A Fund Verification Fee may be charged to customers paying by personal check if the Utility deems it necessary to verify that the customer has sufficient funds in his/her account when: (1) the customer has been disconnected for non-payment of service or (2) the customer has a history of non-sufficient funds in his/her account. This fee is contained in Rule 23.

F. LATE PAYMENT CHARGE

A late payment charge of 1.0% may be applied to the total unpaid balance of a domestic or nondomestic Customer account if the Customer's payment is not received by the date indicated on the Customer account bill or summary bill.