



City Hall is temporarily closed to visitors while we do our part to stem the spread of coronavirus in Orange County. But we're still here for you! During this time a number of services are available online or by phone. Visit Anaheim.net/coronavirus for more details on these and other services.

Anaheim Police Department

Anaheim.net/police

- Request a copy of a police report
- File a police report

Anaheim Public Library

Anaheim.net/library

- Audiobooks, eBooks
- Storytimes on YouTube
- Online tutoring with Brainfuse
- And much more!

Anaheim Public Utilities

Anaheim.net/utilities

- Phone: The call center is open Monday through Thursday from 7 a.m. to 7 p.m., Friday from 7 a.m. to 5:30 p.m., and Saturday from 8 a.m. to noon
- Online: Access your account or pay your bills at Anaheim.net/utilities
- Chat: Chat with a live representative Monday through Friday, 9 a.m. to 4 p.m.
- Email: Have a simple question or inquiry? Send it to customerservice@anaheim.net

Community Services Department

Anaheim.net/communityservices

- Youth Scholarship Program: play@anaheim.net
- Summer VolunTEEN program: volunteeroffice@anaheim.net
- Part-time recruitments: play@anaheim.net or (714) 765-5191
- Senior questions, Meals on Wheels OC: (714) 765-4511

Planning Department

Anaheim.net/planning

- Business license application, renewal: (714) 765-5194, blicense@anaheim.net
- Code enforcement: (714) 765-5158, anaheim.net/codeenforcement
- Zoning: (714) 765-5139, planning@anaheim.net
- Building inspections, questions: (714) 765-5153
- Planning and building records: precords@anaheim.net

Public Works Department

Anaheim.net/publicworks

- Engineering plan review: pwepc@anaheim.net or (714) 765-5176
- Public Works inspections: (714) 765-5126
- Purchase parking permits: (714) 765-5176 or pwpermits@anaheim.net
- Solid waste management plan review: Imercado@anaheim.net or (714) 765-6836