



CITY OF ANAHEIM BUILDING DEPT. VIRTUAL INTERACTIVE INSPECTION PROGRAM

****This is a new program that may change rapidly as the environment changes****

The City of Anaheim Building Dept. is offering a new opportunity for virtual interactive inspections (using Google Duo, Zoom or FaceTime) for various types of inspections in an effort to maintain progress on the many active jobsites still occurring during this unexpected Covid-19 crisis. This is a new program that may change rapidly as the environment changes.

In an effort to offer inspection services while maintaining the required 6' social distancing we will be offering virtual interactive inspections to accomplish these inspections (see partial list of offered inspections below). The contractor or homeowner responsible for the work done will need to be able to show all work performed. This may include climbing ladders, crawling, opening panels and moving conductors as necessary, walking on uneven surfaces, using tape measures and other required tools, etc... Using interactive technology a building inspector will participate in a live session with the contractor / homeowner to perform the inspection(s) remotely through the use of a mobile device. Our goal with this program is to allow construction to progress while maintaining a safe environment for all involved through social separation. This program will also provide an exact day and time (M–F 8:00AM–4:00PM) for the requested inspection(s).

VIRTUAL INTERACTIVE INSPECTIONS OFFERED

- Water heater replacement
- Interior lath / shower pan / tub
- Window / door replacement
- Insulation
- Drywall
- Sewer laterals / cleanout
- Re-inspection of previously provided corrections
- Roof Inspections
- Photovoltaic systems
- Patio covers
- Rooftop mechanical units
- Signs
- Framing
- Light poles
- Underground piping
- Pool inspections
- EV chargers
- Electric panels / services
- Water services and re-pipes
- Gas line
- Wall furnace
- Water re-pipe

In order to participate in a virtual interactive inspection you will need the following:

- Reliable internet connection
- Fully charged iPad, iPhone, Tablet or Android device with webcam capability
- If you are using an iPad or iPhone, you will simply accept a FaceTime call.
- If you are using Google Duo or Skype to complete your inspection, you will need to download the Google Duo or Skype application and create a valid User ID, and phone number or e-mail address used to create the account.

On the scheduled date and time of the virtual inspection you will receive a call from your inspector on the platform you have requested (FaceTime or Skype). The inspector will walk you through the

inspection process, identifying if any items require correction. At the conclusion of the inspection the inspector will inform you if you passed the inspection or what the next step is, as applicable. If a correction notice is required, the inspector will send you an e-mail with a list of any items that need to be addressed. Once the repairs are completed you may request a re-inspection.

VIRTUAL INTERACTIVE INSPECTION PREPARATION

1. Prior to the start of the inspection please have all necessary tools available (such as a tape measure, screwdriver, level, GFCI tester, ladder, etc...) that may be necessary to perform the inspection.
2. Make sure your smart phone / tablet is fully charged, with phone notifications turned off that may interrupt the inspection.
3. Be ready to receive and respond to a video call from the City inspector at the scheduled day and time. Having ear buds with a microphone greatly improves communication.
4. Ensuring no unnecessary sounds are present (power tools, radio, etc...) helps improve communication clarity as well.
5. When plans reviewed by the City are involved in the project, these City approved plans will be required for all virtual interactive inspections.

VIRTUAL INTERACTIVE INSPECTION PROCESS

1. Each inspection will begin at the street view to verify the location by showing the structure and property address.
2. To ensure consistency please start the inspection from the front entry, walking the inspection in a clockwise direction horizontally on each floor, starting at the bottom floor if there are multiple levels, while following the direction of the inspector.
3. The inspector will inform you if any corrections were found during the inspection and provide a correction notice (if necessary) to you by e-mail or, if there were no corrections identified, a written approval by e-mail to let you know you passed the inspection.
4. Once the inspection is completed and the call ends the inspector will enter the results into our permitting system.

BENEFITS USING VIRTUAL INTERACTIVE INSPECTIONS

The benefits of a virtual interactive inspection include the convenience of specific day and time requests (M-F 8:00AM – 4:00PM) as well as not having to worry about an inspector entering your home. All you need is an internet connection and a smartphone or tablet to be able to enjoy this new program. The City of Anaheim provides guidelines / handouts on our website at www.anaheim.net to help with Code requirements on many types of installations. Additionally, since this eliminates driving a vehicle to your site, this is a more environmentally friendly option to traditional inspection methods.

** Please be aware this option is not currently available for all types of inspections, and may not work for the types of inspections currently offered, based on the installation location, lighting, camera quality, etc...but we will make every effort to provide an explanation should this not be a successful attempt.