

AT YOUR SERVICE

SUMMER 2021

GO DIGITAL AND EARN \$15

Help us reduce the need for paper bills and SAVE. For a limited time, you can earn up to \$15 in bill credits by enrolling in paperless billing and automatic bill pay, and by signing up for power outage notifications on AnaheimAlert, the city's digital hub for emergency notifications.

Visit ANAHEIM.NET/GODIGITAL for more information.

FOLLOW THESE 3 EASY STEPS:

STEP 1

Paperless Billing



STEP 2

Automatic Bill Pay



STEP 3

AnaheimALERT



MAKE SURE YOU'RE FOLLOWING US ONLINE!

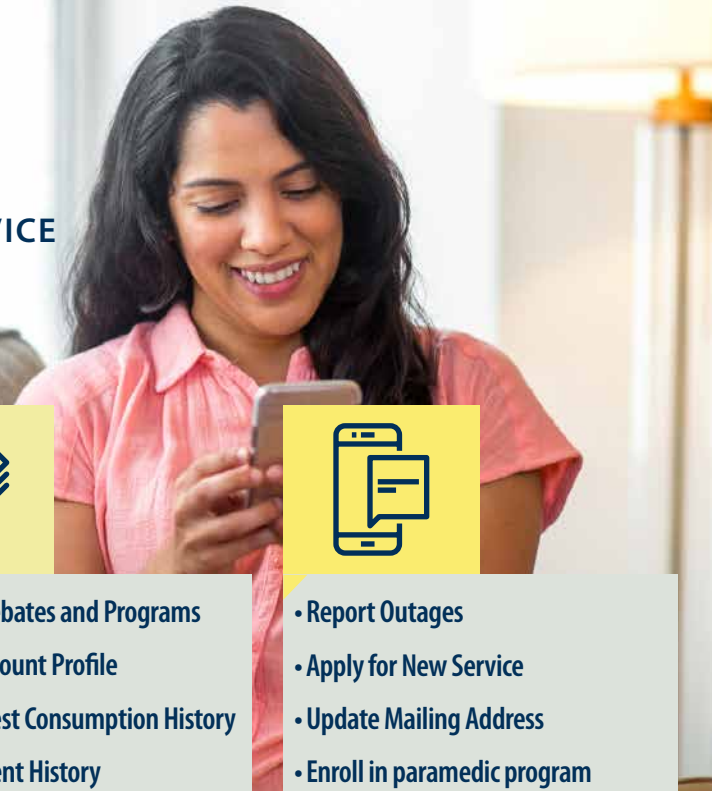
Be the first to learn the latest on all things water, power, and conservation in Anaheim. Our social media pages keep you updated on new programs that can help reduce your bill, utility emergencies like flex alerts and large outages, office closures, conservation tips, as well as fun contests and giveaways.

Head to our **FACEBOOK**, **INSTAGRAM**, and **YOUTUBE** pages and hit the like and/or follow buttons!



MANAGE YOUR ACCOUNT FROM HOME

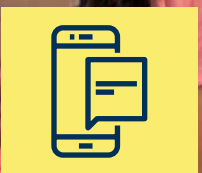
AT ANAHEIM.NET/CUSTOMERSERVICE



- View Balance
- Bill Payments
- Request an Extension
- Request Duplicate Bill



- Apply for Rebates and Programs
- Manage Account Profile
- View/Request Consumption History
- View Payment History



- Report Outages
- Apply for New Service
- Update Mailing Address
- Enroll in paramedic program

KEEP IT COOL

Summer is here and it's going to be a hot one! It's common to see energy and water usage increase during summer months, but you can avoid a spike by preparing your home in advance.

Simple lifestyle changes like those below can help cool your home without dramatically impacting your utility bill. Take it a step further by installing energy-efficient cooling appliances to further reduce your usage. We offer a number of rebates to help offset the cost of installing new appliances. Choose a rebate and apply at ANAHEIM.NET/REBATES.

COOLING REBATES:

- Smart thermostat – up to \$50
- Box fan, window fan, floor fan, ceiling fan – up to \$20
- Room air conditioner – up to \$100
- Central air conditioner – \$200 per ton

COOLING TIPS:

- Set your ceiling fan to turn counterclockwise to push cold air downward
- Keep curtains closed to keep out the heat
- Place a wet cooling towel or washcloth on the back of the neck
- Avoid using high heat producing appliances



Anaheim Public Library launches this year's summer reading program, "Reading Colors Your World!" through August 6, 2021.

Your neighborhood Anaheim Library will host a variety of free virtual programs and activities for children, teens, and adults to reach their reading goals and win prizes.

Sign-up at anaheim.readsquared.com or download the READsquared app to track your reading progress.

For program details, visit Anaheim.net/SummerReading.

Your Downtown, Your Voice!

Help us shape the future of the Center City Corridors area!

Take our interactive mapping survey at

C3storymap.com

REBATE INCREASE FOR PORTABLE POWER STATIONS



In an effort to encourage emergency preparedness and to keep our residents safe, we've recently increased our medical device electric portable power station to \$200 per unit (max. 2) for qualified customers. An unplanned power outage can be a stressful situation, especially for those on medical devices.

Our teams work day and night to avoid outages and ensure that they're quickly restored when they do occur, but having a backup will allow for peace of mind in the case of an extended interruption.

An electric portable power station is a rechargeable battery-powered generator designed to keep critical devices running if power is lost and allows for safe, orderly shutdown of connected equipment. We understand that these devices are essential for many in our community and they can be expensive to purchase, which is why we'd like to help make them more attainable through this rebate increase. For details, visit our website at ANAHEIM.NET/NEWTECHNOLOGY.



2021
WATER QUALITY REPORT

 **ANAHEIM**
PUBLIC UTILITIES

Our 2021 Water Quality Report is now available to view at ANAHEIM.NET/WATERQUALITY.

Questions? Please call 714-765-4556 or email WATERQUALITY@ANAHEIM.NET.

INSCRÍBASE EN PROGRAMAS DIGITALES Y OBTENGA \$15


Ayúdenos a reducir la necesidad de facturas imprimidas y AHORRE. Por tiempo limitado, usted puede obtener hasta \$15 en créditos en su factura, al inscribirse en los programas de facturas electrónicas, pago automático, y al registrarse para recibir las notificaciones de apagones en AnaheimAlert.

ANAHEIM.NET/GODIGITAL

ADMINISTRE SU CUENTA DESDE SU CASA

- Revise Saldo de Su Cuenta
- Consulte Pagos Realizados
- Solicite una Extensión
- Solicite Factura Duplicada
- Aplique Para Recibir Reembolsos
- Solicite el Historial de su Consumo
- Denuncie un Apagón
- Cambie su Dirección Postal
- Inscríbese en el Programa de Paramédicos

ANAHEIM.NET/CUSTOMERSERVICE



SCHEDULE YOUR FREE WILDFIRE RISK ASSESSMENT

INCLUDES:

ONE-ON-ONE CONSULTATION WITH AN ANAHEIM FIRE INSPECTOR TO IDENTIFY POTENTIAL WILDFIRE THREATS SURROUNDING YOUR HOME.

THIS IS FOR ANAHEIM RESIDENTS WHO LIVE EAST OF THE 55 FREEWAY AND SOUTH OF THE 91 FREEWAY

714-765-4040 OR EMAIL WILDLANDINSPECTOR@ANAHEIM.NET

CONSEJOS PARA MANTENERSE FRESCO ESTE VERANO

- Mantenga las cortinas cerradas para mantener fuera el calor
- Desconecte los electrodomésticos cuando no estén en uso
- Tome mucha agua durante el día
- Coloque una toalla o un paño húmedo en la parte posterior de su cuello
- Instale aparatos eficientes en energía

Para más información sobre reembolsos de ventiladores, aires acondicionados, y termostatos inteligentes visite ANAHEIM.NET/REBATES.

AUMENTO DE REEMBOLSO DE LA ESTACION ENERGETICA PORTATIL

Los apagones son estresantes, especialmente para aquellos que dependen del equipo médico diariamente. Para promover la preparación de emergencias y mantener a nuestros residentes seguros, hemos aumentado nuestro reembolso de la estación energética portátil a \$200, para aquellos que dependen del equipo médico. Una estación energética portátil es una reserva que suministra energía para sus aparatos durante un apagón.

ANAHEIM.NET/NEWTECHNOLOGY